Agenda ALV

15 December 2020

1. Opening
2. Determining Agenda
3. Proceedings previous GMM
4. Policy review
5. Change of the board
6. Change of the board of advisors
7. Change of the KCC
8. Policy of the board
9. Budget plan 2021
10. Other appended items
11. Questions
12. Closing

ad. 3

Explicit to-do items in the proceedings will be explained here. You can find the proceedings of the previous GMM on our website. Style and spelling mistakes can be passed to the secretary until one month after the GMM by email.

ad. 5

Kevin Folkertsma and Maaike Keurhorst will not be available for a position on the next board.

The new board is proposed as following:

Daniël Huisman	Chairman
Renske Blaas	Secretary
Sem Reuver	Treasurer
Jelle Hamoen	Helpdeskcoördinator

ad. 6

Discharge Silke Hofstra, Wouter Bakker, Erik Frentrop and Martijn Verkleij and charge Silke Hofstra, Wouter Bakker, Erik Frentrop, Xadya van Bruxvoort and Martijn Verkleij.

ad. 7

Discharge Yoeri Otten, Jonathan Matarazzi, and Tobias Feijten and charge Yoeri Otten, Jonathan Matarazzi, and Tobias Feijten.

Conceptnotulen ALV 5 oktober 2020

Locatie (Location) Zaal 3, Spiegel te Enschede

Aanwezig (Present) Maaike Keurhorst (Chairwoman), Renske Blaas (Secretary), Daniël Huisman (Treasurer), Kevin Folkertsma (Helpdesk- en Abusecoördinator), Tobias Feijten, Bob van de Vijver, Willem Mulder, Joris de Leeuw, Erik Frentrop, Thijs Dortmann.

Machtigingen (Authorizations) Geen.

none

Afmeldingen (Cancellations) None

1 Opening

Maaike vraagt of er mensen op tegen zijn de ALV te continueren in het Nederlands. Niemand is hier op tegen. Vervolgens opent Maaike de vergadering om 20:05. Er 8 stemmen totaal op de ALV aanwezig.

Maaike asks if anybody has any objections on continuing the GMM in Dutch. Nobody objects. Maaike opens the GMM at 20:05. In total there are 8 votes.

Er wordt vastgesteld dat er een delay is met de livestream.

It is noted that there is a delay in the livestream.

2 Determining Agenda

Er worden twee veranderingen voorgesteld; policy review wordt punt 4.5 Ad 9 incorrect. KCC gechargeerd voor Yoeri Otter, Jonathan Matazzari.

Two adjustments are proposed; the addition of the policy review as point 4.5. And the change of Ad. 9, which was previously incorrect and will now state that Yoeri Otter and Jonathan Matazzari will be charged as KCC.

3 Proceedings previous GMM

Daniël staat twee keer vermeld als aanwezig, daarvan wordt 1 weggehaald.

Daniël was stated as present twice, one should be removed.

De notulen zijn goedgekeurd.

The minutes are approved.

4   Announcements by the board

4.1   Contract Negotiations

30   Er wordt een korte samenvatting gegeven waarom alv 19 maart niet doorging. Bob vraagt hoe het met de meetings met LISA gaat. Maaike antwoord dat dit over het algemeen goed gaat. Meestal zijn Henk, Martin, een secretaresse en twee SNT'ers aanwezig. Woensdag [7 oktober] zal er een meeting met SysCom erbij zijn. Zolang het goed gaat, is SNT akkoord dat LISA diensten overneemt zolang het goed is voor verenigingen. Erik vraagt hoe het zit met financiering als SNT niet akkoord is. Dit
35   is nog niet ten sprake gekomen. Colo wordt waarschijnlijk per 2021 overgenomen, daarna gaan we langzaam kijken naar vColo en dan Hornet, maar dat blijft waarschijnlijk nog wel een tijdje bij SNT. LISA zegt dat prijzen hetzelfde worden als onze prijzen, SNT is nog op zoek naar een garantie. Andere diensten zijn nog niet besproken Erik stelt een vraag over iemand die afgesloten was, wat niet goed afgehandeld was bij LISA. Niels was het er ook niet helemaal mee eens, er is communicatie over. Er
40   komen nog redelijk wat abuse mails binnen, voornamelijk van CERT. Kevin heeft gesprekken gehad met CERT en LISA helpdesk gehad wat door ITO semi-genegeerd was.

A short summary of why the GMM on March 19th was cancelled is given. Bob asks how the meetings with LISA are going. Maaike answers that in general they are going well. Usually Henk, Martin, a secretary and 2 SNT-people are present. Next Wednesday [October 7th] a meeting will take place
45   *where the SysCom is also present. As long as no conflict arises is SNT okay with LISA taking over some services, as long as it is beneficial for the associations. Erik asks what happens to the financing if SNT disagrees [with the proposed changes]. This has not been discussed yet. It is probable that LISA will take over Colo in 2021, afterward vColo and Hornet will be considered, but it is expected that SNT will keep these services for a while. LISA agreed to offer the services for the same prices as SNT*
50   *does, SNT is still looking for a guarantee of this. Other services have not been discussed yet. Erik asks a question about someone being shut out, which wasn't handled very well by LISA. Niels didn't like it either, there is communication happening about this. There's still quite a few abuse emails coming in, especially from CERT. Kevin has had conversations with CERT and LISA-helpdesk about this which were semi-ignored by ITO.*

55   Er zijn geen vragen over ëxplanation budget".

There are no questions about ëxplanation budget".

5   Policy review

5.1   Corona

Geen vragen.

60   *No questions.*

5.2 Contract negotiation

Geen vragen.

No questions.

5.3 Promotion

65 De badeenden moeten opgenoment worden in dit kopje.

Rubber duckies should be included here.

5.4 Documentation

Geen vragen.

No questions.

70 De beleidsevauatie wordt goedgekeurd onder de voorwaarde dat de badeenden ook genoemd worden onder het stuk pomotion.

The policy review is approved with the remark that the rubber duckies are also mentioned.

6 Proposal house regulations

In de engelse versie wordt ärtikel 5"naar ärticle 5"veranderd. Er wordt toegevoegd dat de nederlandse 75 versie leidend is.

In the English version ärtikel 5"will become ärticle 5". It will be added that the Dutch version is leading.

Met verandering is deze goedgekeurd.

With above-mentioned changes the proposal is approved.

80 ———————————-

7 Financial report 2019

Daniël geeft een korte uitleg. Iemand merkt op dat tussen debit en credit zit 50 euro verschil op pagina 4. Is alleen in het begrotings gedeelte. Daniël gaat hier naar kijken.

Daniël gives a short explanation. Someone notes that there is a 50 euro difference between debit and 85 *credit on page 4. It appears to only be in the expected part. Daniël will have a look.*

Met deze verandering goedgekeurd wordt het financial report goedgekeurd.

With above-mentioned changes the financial report is approved.

8 Change of the Board

Maaike Keurhorst, Renske Blaas, Daniël Huisman en Kevin Folkertsma worden gedechargeerd.

Gechargeerd worden:

Maaike Keurhorst	Voorzitter
Renske Blaas	Secretaris
Daniël Huisman	Penningmeester
Kevin Fokertsma	Helpdesk- en Abusecoördinator

Maaike Keurhorst, Renske Blaas, Daniël Huisman en Kevin Folkertsma are discharged of their duties and Maaike Keurhorst, Renske Blaas, Daniël Huisman and Kevin Folkertsma are charged as chairman, secretary, treasurer and helpdesk & abuse coordinator resp.

Willem vraagt waarom er een abuse coördinator is. Voorstel om HDC naam te veranderen van Helpdesk en abuse coordinator naar helpdesk coordinator. Dit voorstel wordt goedgekeurd.

Willem asks why there is still an abuse coordinator. It is proposed to change the name of HDC from Helpdesk- and abuse coordinator to helpdesk coordinator. This proposal is approved.

9 Change board of advisors

Silke Hofstra, Wouter Bakker, Erik Frentrop, en Martijn Verkleij worden gedechargeerd. Silke Hofstra, Wouter Bakker, Erik Frentrop, Xadya van Bruxvoort en Martijn Verkleij worden gechargeerd.

Silke Hofstra, Wouter Bakker, Erik Frentrop, and Martijn Verkleij are discharged. Silke Hofstra, Wouter Bakker, Erik Frentrop, Xadya van Bruxvoort and Martijn Verkleij are charged.

10 KCC

Maxim de Leeuw, Wendo Beuker en Tobias Feijten worden gedechargeerd. Yoeri Otten, Jonathan Matarazzi en Tobias Feijten worden gechargeerd.

Maxim de Leeuw, Wendo Beuker en Tobias Feijten are discharged and Yoeri Otten, Jonathan Matarazzi and Tobias Feijten are charged.

11 Policy Board

11.1 Contract negotiations

Bob vraagt of bestuur al heeft nagedacht over de richting van SNT. Bestuur gaat kijken naar nieuwe dingen op campus met betrekking tot ICT. Waarschijnlijk gaat er een brainstorm georganiseerd worden met actieve leden. Het bestuur voorziet dat migraties nog wel even gaan duren.

Bob asks if the board has already thought about the direction SNT will head. The board is going

115 *to look into new opportunities with regards to ICT on campus. There will probably be a brainstorms organised with active members. The board forsees the migrations still taking a while.*

11.2 Prospect for new members

Geen vragen. *No questions.*

11.3 Documentation

120 Geen vragen. *No questions.*

Het Policy Plan is goedgekeurd. *The Policy Plan has been approved.*

12 Other appended items

Niet aanwezig.

There were none.

125 # 13 Question

Erik vraagt of er nog activiteiten gepland worden voor actieve leden. Gezien de AxieCom een beetje stil ligt. Momenteel zijn er geen ideeën, maar er kan zeker naar gekeken worden. Tweede golf gooit ook wat roet in het eten. Maaike zegt dat er komt binnenkort wel een activiteit komt.

Erik ask whether there are still activities planned for active members, since the AxieCom has been
130 *quiet lately. Maaike answers that there are no plans at the moment, but it can certainly be looked into. It is a shame that the second wave is throwing a spanner in the works. Maaike says that there will be an activity soon.*

14 Sluiting

Maaike sluit de ALV om 20.33.

135 *Maaike closes that GMM at 20.33 o'Clock.*

Policy Review

15 December 2020

Contract negotiation LISA

While the contract negotiations for 2020 have been concluded, the contract negotiations for 2021 and beyond have already started. Our goal is to finalize these negotiations during this board period, so that 2021 will be less uncertain than 2020 was. Our main focus for these negotiations will remain to ensure that students and associations will receive and/or retain access to the services they require.

During the weeks since the previous GMM, we have finalized the contract negotiations with LISA. Our focus of ensuring access to services for students and associations has paid off, as both of these parties should not experience any significant disruptions during the coming months.

The main changes in the new contract primarily consist of a reduction in funding (as can be seen in the budget plan) and the dissolution of the SNT helpdesk.

Since it has been such a short period of time between the previous GMM and this one, we, as a board, have not spent a lot of time on the next three points. Because we still think that focussing on these points is a good idea we have advised the candidate board to take them into account when making their own policy plan.

Future of SNT

The contract negotiations for 2021 and beyond are pretty far along already. With the knowledge we have, we want to re-determine the course, goal and definition of SNT as an association. As both the amount of services we can provide, and the amount of members with the know-how to maintain these services are decreasing, we want to involve our current active members on what they want and what they think is possible. We want to come up with a plan that describes fundamental changes that might need to be made, as well as how these changes can be achieved and in which period of time.

As far as the future of SNT goes, we are keeping more services than expected and as such the focus can shift slightly into collaboratively finding out what opportunities are out there for SNT as an association. Based on these findings there might also be some opportunities for prospective members.

Prospect for new member

Tying closely the previous point of the future of SNT, we want to organise (corona-proof) activities and promote the association to attract new members. We think it's important to first know where the association is headed, so we can target prospective members more directly and in that way hopefully create more traction.

See evaluation on section "Future of SNT" above.

Documentation

While we have already updated some of the internal documentation, such as the board roles and the transfer of these tasks, not everything is updated yet. We plan to expand on the internal documentation and remove unnecessary information. Furthermore, there will be more documentation necessary to describe the future of SNT. The services which SNT will no longer provide, will need to be removed from the documentation and the new agreements between LISA and SNT should be described as well.

As for documentation, we have found that the wiki is due for a lot of restructuring and updating. Focusing on what knowledge is already available is something we advise the candidate board to look at.

Beleidsplan 15 december 2020

1 Future of SNT

Now that the contract negotiations with LISA are almost complete, we know a lot more about what SNT will and will not keep doing. In the end not as much is going to change with regards to our services, as we expected. This means that we want to keep what has worked and is working well, and improve and expand upon opportunities that might still be lying in wait. Therefore, we as a board want to look into what kind of opportunities there might be and how those could take form in our association. We want to explore possible new projects with a focus on both current members, who we would like to involve in this process, and possible new members.

2 Prospect for new members

We are seeing that the amount of active members in SNT is slowly shrinking. This presents a challenge for the core services like Hornet and vColo in the sense that it increases the workload for the already hard working members, but also for the smaller committees. For example the IoTCom, which has been put on hold since there were no members in that committee. We would like to look into why we seem to be having so much difficulty finding new members and how we can make it more appealing for new people to join. This should happen in a way where new members can contribute to the association, while staying true to the aim and current operations of the association.

3 Communication to external parties

We've received signals that the response time for (technical) support has frustrated some of the associations that use our services. The board wants to evaluate the current process and formulate a plan to improve the response time of both the board and committees to external parties. Specifically, the board wants to create a better overview of ongoing issues and who is responsible for handling them.

4 Documentation restructuring

While documentation has been updated, the transfer of helpdesk and service activities to LISA makes this a good moment to restructure and consolidate internal documentation. Additionally, we want

to make the documentation accessible in a structured, clear manner. We want to see how we can restructure the information on our wiki and spit through parts of the wiki that might not be relevant anymore and archive those parts.

Next to updating documentation with information that was already there, we would also like to add pages on new things like the findings of the previously mentioned future of SNT and prospect for new members, as well as what the board-function of Helpdesk Coordinator will look like, now that there will no longer be a help desk.

Explaination Budget 2021

This is a guiding text to provide an overview of the budgetary changes that have been decided upon, partially by the board and partially out of necessity because of the contract negotiations with LISA. The specific numbers can be found on the tables in the following pages as this text is only meant to give a general overview. First off, the general expenses have seen some changes: The active member reimbursement has seen a slight decrease of 250 euros to 2.750 euros. Promotional budget took a hit of 250 euros as well bringing it to 750 euros. The book budget has been reduced by 50 to 150 euros as this was rarely used fully. The IoT committee budget was cancelled as this was not pulled from in recent years as the committee did not get off the ground. The overall change in the general expenses budget was was a reduction of 1.000 euros.

Secondly the board budget saw a reduction in board meeting costs from 450 to 300, and a complete cancelation of board reimbursement as per the negotiation with LISA. The board will still be compensated, just less and no longer through the association itself.

Syscom has a budget of 2.000 euros and a budget of 1.500 euros for the purchase of server equipment and workstation related items respectively. This is based on the syscom's roadmap. There was otherwise no change in budget for licenses or for meeting costs bringing the total syscom budget to 4.250.

Axiecom saw a reduction in budget from 4.000 to 3.000 euros. Meanwhile the Gamescom budget was set to zero as no short term investments were deemed to be required. The IPv6 prize money budget is gone as the money has all been spent so this has been set to zero in the budget. As the helpdesk will no longer be a part of SNT that budget has been set to zero as well.

The specific services did not receive separate budgets as these seem to be covered well enough in the general server investment and no budget was deemed necessary outside of this.

In total the budget got reduced by 5.572 euros, from a total of 28.497 to the new budget of 22.925 euros. Most of these budget reductions were due to the cuts in funding from LISA going from a 21.985 euros reimbursement to 17.785 euros, in addition to the budget for the Helpdesk disappearing that was previously budgeted at 4.622 euros. The expected income from our services (Hornet, vColo, etc.) are budgeted the same as in 2020 as no large changes are expected. The reduction in incomes combined with the need for investments made us decide to budget in the use of 3.500 euros from the reserves in order for the expenses to be handled.

Debit					Credit				
	Budget 2019	Result 2019	Budget 2020	Budget 2021		Budget 2019	Result 2019	Budget 2020	Budget 2021
4000 Expenses					**8099 Income**				
4099 General expenses					8000 Other income	€ -	€ 0.28	€ -	€ -
4010 Administrative	€ 445.00	€ 442.14	€ 445.00	€ 445.00	8010 Association reimbursement LISA	€ 21,375.00	€ 21,375.00	€ 21,985.00	€ 17,785.00
4020 Unforeseen expenses	€ 500.00	€ 3,368.57	€ 500.00	€ 500.00	8020 Income services	€ -	€ -	€ -	€ -
4030 Meeting costs committees	€ -	€ -	€ -	€ -	8030 Income goods	€ -	€ -	€ -	€ -
4040 Active member reimbursement	€ 2,800.00	€ 2,880.23	€ 3,000.00	€ 2,750.00	8090 Interest	€ 20.00	€ 13.43	€ -	€ -
4050 Lustrum	€ 4,484.34	€ 2,748.30	€ -	€ -	**Total 8099 Income**	**€ 21,395.00**	**€ 21,388.71**	**€ 21,985.00**	**€ 17,785.00**
4060 Promotion	€ 1,000.00	€ 833.89	€ 1,000.00	€ 750.00					
4070 Rent costs	€ 5,000.00	€ 5,226.00	€ 5,230.00	€ 5,230.00					
4080 Books/magazines	€ 200.00	€ 123.65	€ 200.00	€ 150.00					
4090 Stock	€ 250.00	€ 252.66	€ 250.00	€ 250.00					
4093 IoT committee	€ 450.00	€ -	€ 450.00	€ -					
Total 4099 General expenses	**€ 15,129.34**	**€ 15,875.44**	**€ 11,075.00**	**€ 10,075.00**					
4199 Board									
4110 Meeting costs board	€ 450.00	€ 378.16	€ 450.00	€ 300.00					
4120 Board reimbursement	€ 2,500.00	€ 2,499.84	€ 2,500.00	€ -					
Total 4199 Board	**€ 2,950.00**	**€ 2,878.00**	**€ 2,950.00**	**€ 300.00**					
4299 Syscom									
4211 Purchase of servers	€ 200.00	€ 2,725.26	€ -	€ 2,000.00					
4216 Purchase of workstations	€ 500.00	€ -	€ 250.00	€ 1,500.00					
4230 Hardware non-depreciable	€ -	€ -	€ -	€ -					
4231 Backups	€ -	€ -	€ -	€ -					
4240 License costs	€ -	€ 375.60	€ 600.00	€ 600.00					
4250 Meeting costs Syscom	€ 200.00	€ 154.78	€ 150.00	€ 150.00					
Total 4299 Syscom	**€ 900.00**	**€ 3,255.64**	**€ 1,000.00**	**€ 4,250.00**					
4399 Axiecom									
4310 Events	€ 3,000.00	€ 2,709.72	€ 4,000.00	€ 3,000.00					
Total 4399 Axiecom	**€ 3,000.00**	**€ 2,709.72**	**€ 4,000.00**	**€ 3,000.00**					
4499 Gamescom									
4411 Purchase of servers	€ 680.00	€ -	€ -	€ -					
Total 4499 Gamescom	**€ 680.00**	**€ -**	**€ -**	**€ -**					
4599 IPv6 prize money									
4511 Payout prize money	€ 1,500.00	€ 970.00	€ -	€ -					
Total 4599 IPv6 prize money	**€ 1,500.00**	**€ 970.00**	**€ -**	**€ -**					
Total 4000 Expenses	**€ 24,159.34**	**€ 25,688.80**	**€ 19,025.00**	**€ 17,625.00**					

5099 Helpdesk								5099 Helpdesk							
5010 Management reimbursement	€	2,500.00	€	2,499.84	€	2,500.00	€	-	5090 To be declared at LISA	€	4,550.00	€	3,452.08	€	4,622.00	€	-
5020 Yearly Helpdesk event	€	600.00	€	327.50	€	650.00	€	-								
5030 Promotion Helpdesk	€	600.00	€	-	€	600.00	€	-								
5035 Office supplies	€	50.00	€	-	€	50.00	€	-								
5060 Software	€	100.00	€	-	€	100.00	€	-								
5070 Meeting costs Helpdesk	€	500.00	€	84.20	€	522.00	€	-								
5080 Purchase of Helpdesk hardware	€	200.00	€	-	€	200.00	€	-								
Total 5099 Helpdesk	**€**	**4,550.00**	**€**	**2,911.54**	**€**	**4,622.00**	**€**	**-**	**Total 5099 Helpdesk**	**€**	**4,550.00**	**€**	**3,452.08**	**€**	**4,622.00**	**€**	**-**
5199 Hornet									**5199 Hornet**							
5130 Expenses Hornet	€	-	€	-	€	-	€	-	5110 Income Hornet	€	300.00	€	510.00	€	440.00	440.00
Total 5199 Hornet	**€**	**-**	**€**	**-**	**€**	**-**	**€**	**-**	**Total 5199 Hornet**	**€**	**300.00**	**€**	**510.00**	**€**	**440.00**	**€**	**440.00**
5299 Virtual colo									**5299 Virtual colo**							
5220 Expenses virtual colo	€	-	€	-	€	-	€	-	5210 Income virtual colo	€	650.00	€	1,124.02	€	850.00	850.00
Total 5299 Virtual colo	**€**	**-**	**€**	**-**	**€**	**-**	**€**	**-**	**Total 5299 Virtual colo**	**€**	**650.00**	**€**	**1,124.02**	**€**	**850.00**	**€**	**850.00**
5399 Backups									**5399 Backups**							
5330 Expenses backups	€	-	€	-	€	-	€	-	5310 Income backups	€	600.00	€	632.80	€	350.00	350.00
Total 5399 Backups	**€**	**-**	**€**	**-**	**€**	**-**	**€**	**-**	**Total 5399 Backups**	**€**	**600.00**	**€**	**632.80**	**€**	**350.00**	**€**	**350.00**
6099 Reserves									**6099 Reserves**							
6000 Replenishment reserves	€	6,450.00	€	9,367.38	€	4,850.00	€	5,300.00	6000 Use reserves	€	7,614.34	€	7,933.59	€	250.00	3,500.00
Total 6099 Reserves	**€**	**6,450.00**	**€**	**9,367.38**	**€**	**4,850.00**	**€**	**5,300.00**	**Total 6099 Reserves**	**€**	**7,614.34**	**€**	**7,933.59**	**€**	**250.00**	**€**	**3,500.00**
Profit									**Loss**	€	-	€	2,926.52				
Total	**€**	**35,159.34**	**€**	**37,967.72**	**€**	**28,497.00**	**€**	**22,925.00**	**Total**	**€**	**35,109.34**	**€**	**37,967.72**	**€**	**28,497.00**	**€**	**22,925.00**

Budget 2021

Reserve name	01-01-2020		Replenish		Use		Total		31-12-2020		Limit	
0520 Reverse servers	€	5,884.60	€	3,750.00	€	2,000.00	€	1,750.00	€	7,634.60	€	15,000.00
0525 Reserve workstations	€	2,188.25	€	-	€	1,500.00	€	-1,500.00	€	688.25	€	5,000.00
0530 Reserve lustrum	€	2,417.05	€	750.00	€	-	€	750.00	€	3,167.05	€	4,500.00
0540 Reserver Hornet	€	1,661.06	€	200.00	€	-	€	200.00	€	1,861.06	€	5,000.00
0550 Reserve stock	€	1,198.97	€	200.00	€	-	€	200.00	€	1,398.97	€	4,000.00
0555 Reserve IPv6	€	-	€	-	€	-	€	-	€	-	€	-
0560 Reserve virtual colo	€	4,171.27	€	200.00	€	-	€	200.00	€	4,371.27	€	5,000.00
0565 Reserve software	€	906.47	€	-	€	-	€	-	€	906.47	€	1,000.00
0570 Reserve Gamescom	€	1,214.56	€	200.00	€	-	€	200.00	€	1,414.56	€	3,000.00
0575 Reserve books	€	264.23	€	-	€	-	€	-	€	264.23		
0580 Reserve backups	€	4,267.85	€	-	€	-	€	-	€	4,267.85	€	750.00
0585 Reserve lectures	€	250.00	€	-	€	-	€	-	€	250.00	€	5,000.00
0590 Reserve calamaties	€	6,602.86	€	-	€	-	€	-	€	6,602.86	€	-
Total	**€**	**31,027.17**	**€**	**5,300.00**	**€**	**3,500.00**	**€**	**1,800.00**	**€**	**32,827.17**		