

# Policy of the board

21 June 2018

The new board has selected several points of attention for the coming period.

## **Promotion and communication**

Firstly, we would like to start using the newsletter more frequently again. Via this letter we aim to inform our members about projects we are working on at that moment and in the future. We hope that by sending this newsletter, more people will become aware of the things SNT is doing. This in turn might result in more active members.

Secondly, we would like to make clear which services SNT has to offer. For example, Gitlab and the helpdesk. This will be displayed via the site and new services will also be announced via the newsletter.

Lastly, we would like to improve the communication towards external parties. For example, by updating them regularly about the status of their requests.

## **ICT support for events**

Not all associations have the ICT experience SNT has. SNT would like to assist those associations. Whenever associations organize events that require ICT aspects, e.g. wired network for LAN-parties or WiFi for a symposium, associations might request support from SNT. This can be in advance for advice, but also during the event.

With the ICT support, we hope to reduce disturbances for LISA and the university network due to incorrectly connected or configured devices and equipment.

The main goal for this period is finding out what kind of support associations might need or want. This will be done with the help of LISA. With this information, further plans will be made for setting up such a support service.

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