

Policy review

11 December 2019

Following is a review of the policy of the board of the past period.

First of all, we should start by saying that much of our time was consumed by the contract negotiations happening between SNT and the LISA department of the University of Twente. Around the start of this college year, LISA decided to end our contract from the 1st of January 2020. From the beginning of October, the negotiations with LISA started. This took the board of SNT a lot of time to prepare and discuss between each other, with other members of SNT and with parties within the University. As of now, we are not sure where the negotiations will go exactly and whether there will be a signed contract per January 1st 2020. The lack of time for other, not (very!) urgent stuff will be reflected throughout this policy review. We hope you will understand this.

Communication

This mailing list has not been created, mainly because we did not know how the future would look. Once there is a signed contract, this list should still be created. We still believe it creates opportunities for having better contacts with the associations and university community in general. Apart from this, the Lustrum offered quite some promotion, especially Jinglepings and the Data Center Tour did. We think having the (kind of) activities recurring every one or two years would be beneficial for the public to get to know SNT. Lastly, we received information about the ICT meetings and it is currently unknown if these will be held again. We should continue to asking about this, since these meetings are beneficial to both us and the university.

Promotion

As briefly mentioned above, the Lustrum created good promotion for SNT. During this event, we also got to talk to UToday which resulted in a good article about SNT. They also mentioned that they would like to talk to us more often, which might result in a great opportunity for both parties. Promoting the services has not been done to the full extent, because of time constraints and uncertainty about the contract.

Structure and Documentation

With the contract negotiation, much attention has been given to what the future of SNT should look like. This has not yet been converted into a strategic plan, but is being converted into a contract. If

the negotiations settle a bit and consume less time, it should not be too difficult to transform this into a strategic plan later on. We still see the benefits, but had no time to make such a plan, unfortunately.
