

# Policy of the board

11 December 2019

The new board has selected several points of attention for the coming period.

## **Contract negotiation LISA**

Our most important policy point is to continue and (ideally) finalize the contract negotiations with LISA. This policy is an extension of the negotiations held by the previous board. Our main focus during these negotiations will be to ensure that students will receive and/or retain access to the services they require. To achieve this goal, our strategy in these negotiations will feature three main principles. First of all, we will seek to extend the negotiation period by at least half a year, in order to prevent a cliff-edge scenario that will hurt all parties involved. During this period, we will aim to involve the SU, Eureka, and DAS to a larger degree, with the purpose of representing student interests in the negotiations. Finally, we will seek to compromise with LISA where possible and acceptable, such as the abuse department and the helpdesk.

## **Promotion**

Due to the amount of resources that will have to be spent on the negotiations, we expect to have limited time to work on other areas. Promotion in particular is something that we would still like to work on when possible, especially if the negotiations go better than expected. New active members are currently predominantly recruited through word-of-mouth promotion. While the last Kick-In provided us with a long list of interested students, none of these students became active within SNT. The main reason for this was that these students were mostly first year students, who were not particularly interested in technical associations. A way to boost the number of new active members could be to organise another activity similar to the ITO tour that was organised last year. Besides that, recruitment posters could help to bring more brand awareness. Last year, there was a plan to create a mailing list for technical news to which students would be able to subscribe. We still do think that this is a good way of promoting the association and would like to implement and promote this mailing list. Lastly, UToday has communicated to us that they would be interested in our opinions about the services offered by the UT. This would also be a great way to get the name of SNT on the news more often, thus generating more brand awareness.

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## Documentation

Documentation, like promotion, is a point that we want to focus on when the negotiations with LISA allow it. There are still some plans that we would like to accomplish. The first of which being the finalization of the Hornet documentation, for both internal (board and helpdesk) and external (study organisations) use. Also, we would like to update the wiki for active members; there is a lot of useful information to be found there, but there are also a lot of outdated items. We would like to update or remove these where necessary. One of the items we want to extend and renew is the documentation on the transfer of knowledge between current board members and their candidate counterparts. In the past, for a plethora of reasons, knowledge transfer from one board member to the next has not gone as smoothly as desired on several occasions. We think it would help if guides are rewritten for each task (chair, treasurer, secretary and HDC) and potentially even for becoming a board member in general. Lastly, we would still like to plan for certain events, such as the birth of a child of a (former) SNT member, marriage of a (former) SNT member and the passing of a (former) SNT member as described in the previous policy plan.

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