

Minutes 1 July 2021

Location Spiegel 4

Present Daniel Huisman (Chair), Renske Blaas (Secretary), Jelle Hamoen (General boardmember),
5 Sem Reuver (Treasurer), Bob van de Vijver, Erik Frentrop, Joris de Leeuw

Authorizations None.

Cancellations None.

1 Opening

Daniel vraagt of er mensen op tegen zijn de ALV te continueren in het Nederlands. Niemand is hier
10 op tegen. Vervolgens opent Daniel de vergadering om 20:14.

Daniel asks if anybody has any objections on continuing the GMM in Dutch. Nobody objects. Daniel opens the GMM at 20:14.

2 Determining Agenda

De agenda werd goedgekeurd zonder veranderingen.

15 *The agenda was approved without any alterations.*

3 Proceedings previous GMM

Er wordt opgemerkt dat het fijn zou zijn als de paragrafen policy board and review bij notulen gezet kunnen worden. Er wordt gevraagd om toe te voegen waarom bestuur bestuur is geworden.

Met deze veranderingen zijn de notulen goedgekeurd.

20 *It is noted that it would be nice if the paragraphs "policy board" and "review" could be added to the minutes of previous GMM. It was asked if "why the board became the board" could be added. With these changes, the minutes are approved.*

4 Announcements by the board

Geen aankondigingen.

25 *No announcements.*

5 Policy review

5.1 Future of SNT

30 *Now that the contract negotiations with LISA are almost complete, we know a lot more about what SNT will and will not keep doing. In the end not as much is going to change with regards to our services, as we expected. This means that we want to keep what has worked and is working well, and improve and expand upon opportunities that might still be lying in wait. Therefore, we as a board want to look into what kind of opportunities there might be and how those could take form in our association. We want to explore possible new projects with a focus on both current members, who we would like to involve in this process, and possible new members*

35 5.2 Prospect of new members

We are seeing that the amount of active members in SNT is slowly shrinking. This presents a challenge 20 for the core services like Hornet and vColo in the sense that it increases the workload for the already hard working members, but also for the smaller committees. For example the IoT committee, which has been put on hold since there were no members in that committee. We would like to look into 40 why we seem to be having so much difficulty finding new members and how we can make it more appealing for new people to join. This should happen in a way where new members can contribute to the association, while staying true to the aim and current operations of the association.

5.3 Communication

45 *We've received signals that the response time for (technical) support has frustrated some of the associations that use our services. The board wants to evaluate the current process and formulate a plan to improve the response time of both the board and committees to external parties. Specifically, the board wants to create a better overview of ongoing issues and who is responsible for handling them.*

50 *Bob merkt op dat de communicatie soms langzaam is en ook dat er veel wordt doorgestuurd naar de commissies en dat dat anders is dan wat het beeld was. Misschien dat het ticketing systeem wat meer haast kan hebben. Bob raadt Gitlab aan omdat we dat toch al hebben draaien.*

Bob notes that communication sometimes is slow, that a lot is forwarded to committees and that the expectation was different. Perhaps the ticketing system could have more priority. Bob recommends Gitlab, since we have that running anyways.

55 5.4 Documentation restructuring

40 *While documentation has been updated, the transfer of helpdesk and service activities to LISA makes this a good moment to restructure and consolidate internal documentation. Additionally, we to make the documentation accessible in a structured, clear manner. We want to see how we can restructure the information on our wiki and spit through parts of the wiki that might not be relevant anymore and archive those parts. Next to updating documentation with information that was already there, we would also like to add pages on new things like the findings of the previously mentioned future of SNT and prospect for new members, as well as what the board-function of Helpdesk Coordinator will look like, now that there will no longer be a help desk.*

65 Bob vraagt zich af wat het bestuur van plan is aan de website te veranderen. Daniël legt uit dat het om content gaat voornamelijk.

Bob asks what the board plans to change about the website. Daniël explains that it is mostly about the content.

Joris had een vraag over de kick-in voor nieuwe ledenwerfing. Er is communicatie met de Kick-In om daar weer aan mee te doen.

70 *Joris asks a question about using the Kick-In for acquiring new members. There is ongoing communication with the Kick-In to join the next Kick-In. De beleidsevaluatie wordt goedgekeurd.*

The policy review is approved.

6 Policy Board

6.1 Future of SNT

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Geen vragen.

No questions.

6.2 Prospect for new members

85 *We are seeing that the amount of active members in SNT is slowly shrinking. This presents a challenge for the core services like Hornet and vColo in the sense that it increases the workload for the already hard working members, but also for the smaller committees. For example the IoTCom, which has been put on hold since there were no members in that committee. We would like to look into why we seem to be having so much difficulty finding new members and how we can make it more appealing for new*

90 *people to join. This should happen in a way where new members can contribute to the association, while staying true to the aim and current operations of the association.*

Geen vragen.

No questions.

6.3 Communication to external parties

95 *We've received signals that the response time for (technical) support has frustrated some of the associations that use our services. The board wants to evaluate the current process and formulate a plan to improve the response time of both the board and committees to external parties. Specifically, the board wants to create a better overview of ongoing issues and who is responsible for handling them.*

100 Geen vragen.

No questions.

6.4 Documentation

While documentation has been updated, the transfer of helpdesk and service activities to LISA makes this a good moment to restructure and consolidate internal documentation. Additionally, we want to make the documentation accessible in a structured, clear manner. We want to see how we can restructure the information on our wiki and spit through parts of the wiki that might not be relevant anymore and archive those parts. Next to updating documentation with information that was already there, we would also like to add pages on new things like the findings of the previously mentioned future of SNT and prospect for new members, as well as what the board-function of Helpdesk Coordinator will look like, now that there will no longer be a help desk.

Geen vragen.

No questions.

Het Policy Plan is goedgekeurd.

The Policy Plan has been approved.

115 7 Financial report 2020

Daniël legt uit dat alle winst van vorig jaar (wat we hadden door corona) naar de reserveringen. KCC heeft dit gecheckt op een gekkigheidje n a(wat nu gefixt is) was alles goed.

Daniël explains that all profit that we had last year (which we had due to corona) will be put into reservations. KCC checked this, and besides one abnormality (which is now fixed) decided all was good.

Geen vragen.

No questions.

Het Financial report 2020 was goedgekeurd.

The Financial report 2020 was approved.

125 Erik vraagt waarom er geen bestuurswissel is. Dit is omdat een bestuur een jaar mag zitten en als we de volgende alv voor 12 december houden, zitten we goed.

Erik asks why there is no change of board. This is because a board can sit for a year, so if there is a change before 12 December, it is allowed.

8 Change of KCC

130 Daniël zegt dat het bestuur komend half jaar actief op zoek gaat naar een nieuw KCC lid, omdat het niet ideaal is dat er nu maar 2 overblijven.

Daniël notes that the board will actively look for a new KCC member in the next half year, because having only 2 KCC members is not ideal.

135 Yoeri Otten, Jonathan Matarazzi and Tobias Feijten worden gedechargeerd. Jonathan Matarazzi en Tobias Feijten worden gechargeerd.

Yoeri Otten, Jonathan Matarazzi and Tobias Feijten are discharged and Jonathan Matarazzi and Tobias Feijten are charged.

9 Other appended items

Niet aanwezig.

140 *There were none.*

10 Questions

Erik vraagt om wie er in de RvA zit naar aanleiding van de vorige ALV. Daniël zegt dat dat dezelfde mensen zijn. *Erik asks which members are in the RvA after the last GMM. Daniël says there were no changes.*

145 Erik vraagt ook of er vanuit het bestuur voorkeuren zijn wat betreft organisatie van de BBQ. Bestuur antwoordt dat de AxieCom dat mag bepalen.

Erik ask if the board has any preferences regarding the organisation of the BBQ. Board answers that the AxieCom can decide by itself.

150 Erik merkt op geattendeert te zijn over MOEP, een soort europees SNT. Bestuur gaat hier verder naar kijken.

Erik noted to be alerted about MOEP, some sort of European SNT. The board with look into this

Bob vraagt waar het dichtsbijzijnde bier koud ligt en of hij alsjeblieft een biertje mag drinken in het hok. Dit mag.

Bob ask where the closest cold beer is and whether he can drink a little beer in the SNT room (Please).

¹⁵⁵ *This is allowed.*

Voor de rest geen vragen.

No further questions.

11 Sluiting

Daniël sluit de ALV om 20:46.

¹⁶⁰ *Daniël closes that GMM at 20:46.*