SNT Policy Plan

In this document, the new board would like to show their plans for 2024-2025.

1. Infrastructure refresh

SNT has a lot of old hardware and infrastructure laying around. Both LISA and Syscom have been asking for newer hardware, but no significant changes have been made. The new board pledges to look with Syscom into what hardware should be replaced, and execute this. LISA has also requested us to look into possibilities for pushing more servers into virtualized environments.

2. Accessibility for new members

In previous years, a point that is repeated every single time is the fact that the association needs new active members. In the past year we have shown that getting new interested people is very possible, but the main problem lies in giving them tasks fitting their level of knowledge and interest. The board will try to create interesting projects for interested members, but would also like input from current members on what accessible projects would look like.

Next to this. The current structure and activities of SNT are hard to deobfuscate, even from the perspective of someone who is already a member. Because of the long lifetime of the association, the wiki has become filled with outdated information, and other information is only available to the respective committee. Reorganizing the wiki is not a one-year job, but the board will attempt to improve the organization as much as possible.

3. LISA contract

The LISA contract is still by far the biggest income source for SNT, but has come under stress due to UT budget-cutting and seeming lack of interest from our LISA contact point. We still have a lot of good contact with the head of ITO and other LISA employees. Our contact point expressed interest in keeping the "representation" part of SNT, although a more proactive approach is preferred by their side. We will try to make the contract a net-positive for both sides, and hope to strengthen our relationship.

4. Reputation and QoS

SNT has a mixed reputation after the cloud incident and due to various service instabilities or the mail service that is part of hornet. We intend to look into the issues that associations are having with our services and invest in improving them.
Many associations are also not even aware that they (still) have a website with us. This is something that can be improved. For example, we want to have more contact with the web- and syscoms of all the associations and be known as a helping point for technical (preferably service-related) issues.

5. Member administration

Since the demise of DAS, SNT has lacked a good member administration, which is still a requirement for running an association. Various options have already been discussed, like a django-based application or separate LDAP tree. The board will attempt to create a good replacement solution.

6. Widening SNT's outreach

Currently, awareness of what SNT does is quickly dwindling throughout the university. In order to stay relevant, the board will attempt to open up more channels to inform (talented) people of SNT's existence. Next to advertising the association, We would like to foster a community around SNT's focus points. We are currently looking into the possibility of a web & syscom group for all associations; and would also like to look into a collaboration with NovelT.